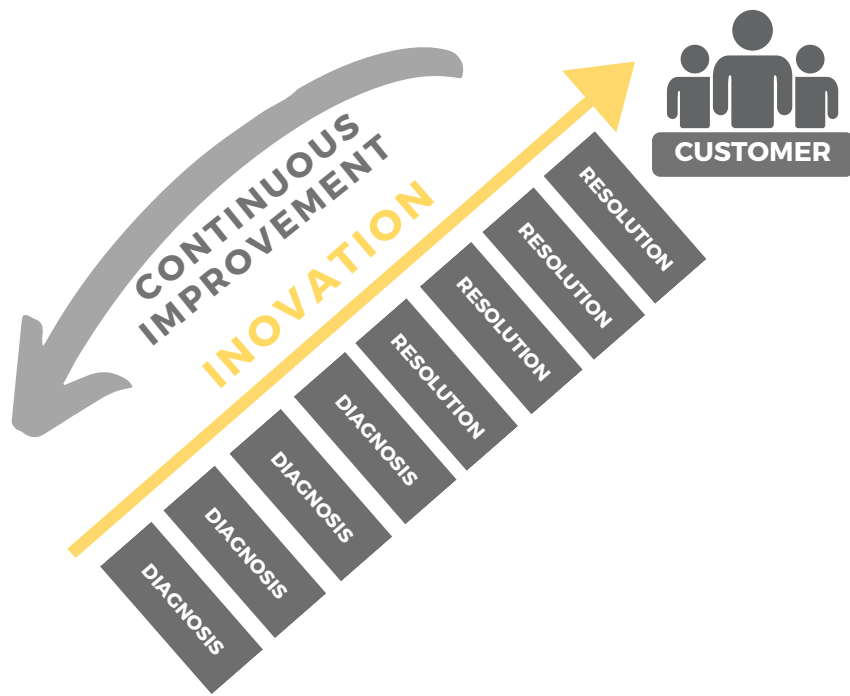


# GAP MATRIX

DEVELOPED BY BRUNO GARCIA ANTUNES



## BENCHMARK

Internship / Job / Project  
Entrepreneurship  
Courses  
Internet  
Books  
Networking

### PROCESSES / STEPS

What are the customer's problems? What information do you need to make sure you can meet them?

### TOOLS (METHODS, TECHNIQUES AND TECHNOLOGY.)

What methods, techniques and technology are used in the stages of diagnosing and solving the client's problem?

### ACTION PLAN

Based on the previous steps, establish your Learning Journey.

### INDICATORS / RESULTS

What are the performance indicators that need to be measured to ensure the quality of your work?